

New pay and display parking at Aldershot Centre for Health from 3 August 2018

From 3 August 2018, Rushmoor Borough Council will manage the car park at Aldershot Centre for Health on behalf of NHS Property Services.

The new system is pay and display, where motorists insert the appropriate money into machines in the car park and receive a ticket to display in their vehicle.

The machines will only be able to take coins and payment by phone/mobile app will not be available.

Until 3 August, patients must continue to use the Smart Parking camera-based system to avoid receiving a Penalty Charge Notice.

There's more information overleaf.

Your questions answered

Rushmoor Borough Council is providing the new system from 3 August 2018 on an interim basis until NHS Property Services, which manages the health centre site, appoints a permanent provider.

Q. How much will it cost to park?

A. Charges remain as follows:

Time period	Cost
Up to 1 hour	60p
Up to 2 hours	£1.20
Up to 4 hours	£2.20
Up to 6 hours	£3.40
Up to 10 hours	£5.50
Up to 24 hours	£12.00

Q. Do blue badge holders park for free?

A. Yes – park in any patient bay and display the blue badge in your car.

Q. What if my appointment overruns and I overstay?

A. The council's Civil Enforcement Officers will patrol the site so if it's possible to do so, pay for additional time and display the ticket in your car to avoid a Penalty Charge Notice (PCN). If your appointment overruns and you find a PCN on your vehicle, you are advised to appeal it by following the instructions in the PCN and explain the reasons for the overstay as part of the appeal.

Q. Is there a free period for drop-off and pick-up?

A. There is no free period for cars left unattended in the car park. However, the dedicated area at the main entrance is unchanged and allows motorists to drop-off and pick-up patients for free, but vehicles must not be left unattended in this area.