

TESTIMONIALS

“The ability for service delivery partners to book and pay for the space they need will ensure availability and occupancy are maximised. NHS Open Space should also help ensure the booking and occupancy of rooms is aligned with funding and contractual expectations.”

~ Roger Simmons, Interim Project Manager at NHS Hastings & Rother CCG

“This scheme has the potential to maximise space utilisation, streamline the booking process, and give CCGs greater clarity on billing, occupation and leases. The greatest potential for CCGs is that it will enable any free space to be marketed to third parties, releasing CCGs from these vacant spaces’ costs.”

~ Geoff Lavery, Estates Lead at NHS Chorley & South Ribble CCG

For more information on NHS Open Space,
please visit openspace.nhs.uk
or call 0800 085 3815.



openspace.nhs.uk is the NHS Open Space
platform delivered by NHS Property Services.

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Opening Opportunities

NHS Open Space:
A guide for CCGs



ABOUT

None of us want rooms sitting empty in NHS buildings.

We want to minimise the space sat empty in NHS properties, costing you money on things like heating and cleaning without delivering care to patients.

We also want to maximise the range, quality and regularity of services offered to communities, using existing NHS centres instead of requiring expensive external space.

And so we've built a digital platform for users (commissioned and third party) to easily find and book rooms.

THE PLATFORM

openspace.nhs.uk enables users to book 8 different room types up to 18 months in advance.

The platform has an easy search and booking facility for single or recurring appointments and operates on a pay-as-you-go basis reducing hefty administration while ensuring users only pay for the time and space required.

BENEFITS



Maximise use of existing space, minimise spend on external space



Follow best practice facilities management, ensuring quality on site experience



Generate shared surplus from third party services' bookings



Clear and transparent data on usage and pricing can inform decision making on efficiency drives



Streamlined booking process and users only paying for the time and space they need

Go to openspace.nhs.uk to find out more today.

FAQ

How do users book a room?

Users will need to register details via the NHS Open Space platform. Once approved they can search for and book space online.

What kind of rooms can be made available and for how long?

A full list of rooms is available to view on the website. Clinical rooms can be booked by the morning / afternoon (and in some cases, evening) or all day. Other rooms, such as counselling, meeting or activity spaces can be booked by the hour.

How will payment 'up front' work?

Online payment by credit or debit card is taken at the time of booking, and for long term bookings payment is taken on a monthly basis.

How do you track room usage?

Sensors in each room (recording movement vibrations and heat only) will provide clear and transparent usage and pricing data, supporting your forecasting and efficiency drives.

