

# How did we continue to re-balance our Facilities Management Service Delivery in 2019/2020?

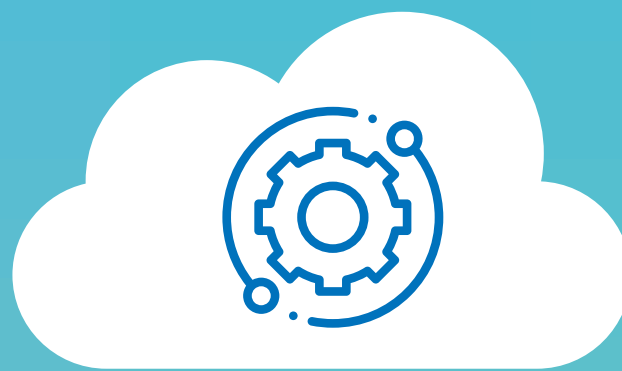


## Property Services

We reviewed legacy contracts at 16 sites, deciding to...

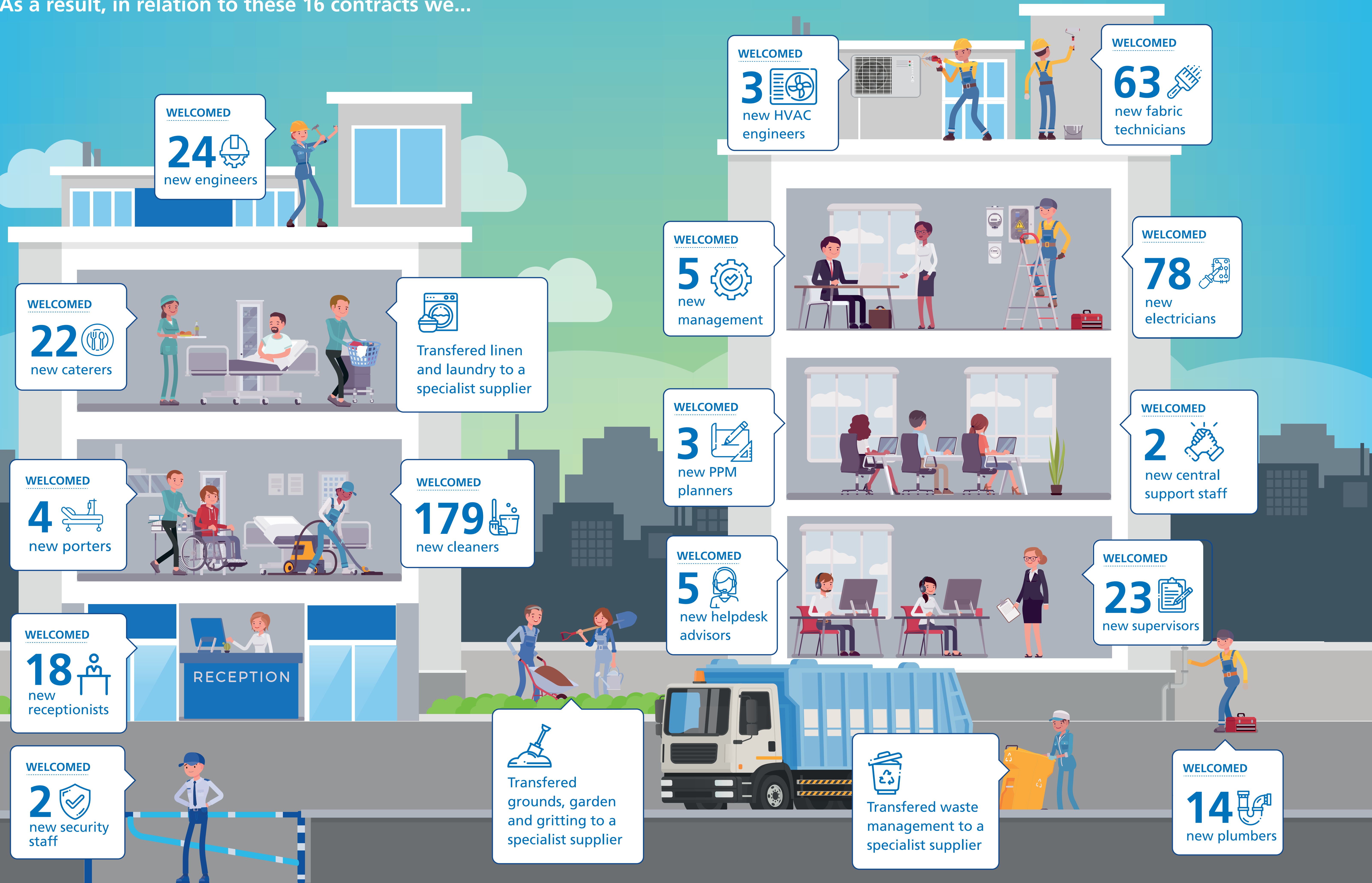


Deliver some services in-house



Transfer selected services to a trusted, specialist supplier

As a result, in relation to these 16 contracts we...



and more...

- Transferred lightning protection to a specialist supplier
- Transferred generator and UPS to a specialist supplier
- Transferred fire extinguishers to a specialist supplier
- Transferred fall arrest to a specialist supplier

In doing so we are saving the NHS **£6.5m** each year

£4m alone from in-sourcing hard FM services from Mitie

### Why?

- Deliver a more consistent high quality FM service
- Have direct control over service management, training and auditing
- Drive cost efficiencies that can be reinvested in NHS

### Whats next?

- Continuing to review non-rationalised contracts