

Request Title: Outsourced Software - 2021

FOI Reference: PSC-63442-N8T2

Date of Disclosure: 06/07/2021

Date Range: 2021-2022

FOI Request:

1. Please advise what technologies (including version) you use for: HR, PAYROLL L&D, FINANCE, PROCUREMENT, CONTACT CENTRE
2. Advise if outsourced and to whom and contract end date

Our Response:

System	Technology Type	Version	Outsourced to (supplier name)	End date of the contract
HR and Payroll	iTrent	Release 10.38.01 Build 105	MHR International Limited	20/09/2024
L&D (Learning Management System)	Totara	V12	Think Learning LTD	16/12/2022
Finance	Microsoft Dynamics NAV	2016	Quantiq	04/08/2022
Procurement	Proactis Source-to-Contract	21.4.0	Proactis Limited	26/11/2023
Contact Centre	Microsoft Dynamics 365	Unknown	Microsoft	30/06/2022



Property Services