

Request Title: Catering Choice System - Leicestershire Partner Trust

FOI Reference: PSC-68349-P5J2

Date of Disclosure: 27/08/2021

Date Range: 2021

FOI Request:

- 1. The contact details of the individual with responsible within the organisation for the menu choice and the subsequent delivery of food to patients – possibly the catering manager?*
- 2. What software does the organisation use enabling patients to choose their food and the subsequent delivery of the food to the patient? If no software is used please outline the methodology in place for ensuring the patient receives the correct food at the agreed time?*
- 3. What software does the trust use to maintain stocks of food ensuring that the patient receives the correct food at the agreed time?*

Our Response:

Under section 1 of the Freedom of Information Act we confirm we hold the information you have requested. Please see our corresponding responses below.

- This is specific to Leicestershire Partner Trust premises. Under section 40 of the FOIA, we do not release contact details of individuals below Director level as it is in contravention of the General Data Protection Regulation.
- There is no software solution used to complete the process. The current methodology includes:
 - A menu card is issued to patients 24 hours ahead of the meal service for them to select their meal.
 - Patients select a meal according to their dietary requirements.
 - Completed menu cards are returned to the main kitchen and collated
 - Consolidated list is returned to the ward with the requested meals the next day.
- No software solution is used, and the paper-based menus are in place as noted in the previous response and stock taking is managed via manual system.



Property Services