

Request Title: Car Park Ownership - Pallion Health Centre

FOI Reference: PSC-79832-D2B7

Date of Disclosure: 16/02/2022

Date Range: 2013-2020

FOI Request:

- 1) *First of all who owns the land the Pallion Health Centre is sited on*
- 2) *please provide NHSPS definition of "Private Land"*
- 3) *Can you prove who owns the land the carpark is sited on*
- 4) *is the NHS a privately or publicly owned organisation*
- 5) *Is NHSPS a privately or publicly owned organisation*
- 6) *has the land the car park is sited on ever been in private ownership*
- 7) *has the land the car park is sited on ever been sold to a private organisation*
- 8) *What reason was the primary reason to award the carparking management contract was it a) to provide a parking facility for NHS patients attending appointments or b) to generate income for NHSPS and the operator*
- 9) *can you please provide me with a copy of the NHSPS tendering procedure for the contracting of services*
- 10) *can you please provide me with the list of companies who were invited to Tender for the carparking management contract*
- 11) *please advise who awarded the contract to ParkingEye and what was the rationale in awarding said contract over the other bidders*
- 12) *Please provide a copy of the NHSPS vetting & contract award applicable to the ParkingEye contract*
- 13) *who decision was it to award the contract to ParkingEye was it decided by an individual in the management group or was it a committee decision, can you provide a copy of the decision to award*
- 14) *what were the extent of the services provided by ParkingEye under the terms of this contract*
- 15) *what exemptions were stipulated in the contract i.e. maintenance were they responsible for the maintenance of the carpark, or only for the maintenance of their signage and equipment*
- 16) *When did the contract start and when did it end*
- 17) *I understand the contract with ParkingEye has recently ceased, what was the reasoning behind the decision to end the contract with ParkingEye*
- 18) *can you provide statistics regarding how many PCNs were issue on a daily / weekly / monthly / yearly basis throughout the term of the ParkingEye contract, NB: without such date how could NHSPS be confident that they were getting full disclosure of revenue generated via the Pallion Health Centre carpark*

19) can you provide statistics regarding how many PCNs were issue on a daily / weekly / monthly / yearly basis throughout the term of the current contract - I will need these figures for comparison to the number of ParkingEye PCNs issued

20) how often did NHSPS audit the records of ParkingEye during the term of the contract, if so were there records kept regarding the audit and can you provide copies.”

Our Response:

Under section 1 of the Freedom of Information Act, we confirm that we hold some of the information requested. Our responses are as follows.

1. The land that Pallion Health Centre (PHC) is situated on is owned by NHS Property Services Ltd (NHSPS).
2. Private land is considered to be any land not owned by the Government.
3. Please find attached the register and title plan for Pallion Health Centre registered under title number TY327825. The register confirms that NHSPS is the owner of the freehold title to Pallion Health Centre.
4. The NHS is a public body.
5. NHS Property Services is a government-owned company.
6. NHS Property Services is a private limited company wholly owned by the Department of Health and Social Care. NHS Property Services became the owner of Pallion Health Centre in 2013 pursuant to The Health and Social Care Act 2012 Sunderland Teaching Primary Care Trust Transfer Scheme 2013. The property was previously owned by Sunderland Teaching Primary Care Trust. If you require greater detail regarding the history of ownership you can ask the Land Registry (for a fee) if they have a historical copy of the register confirming who the owner at a given point in time.
7. The car park has not been sold since NHSPS obtained ownership of it. We do not hold information regarding historical ownership, but you may be able to obtain this from the Land Registry.
8. NHS Property Services contracts our car parking management to vendors so that management fees for parking facilities, including maintenance of equipment, are covered by the vendor. This means that the parking charges, or income, generated are offset to the tenant. Essentially, all money paid into the car park goes back into the relevant Trust or occupying customer of a property.

Although NHSPS manages the contract and car parking services on behalf of the tenant, the income is offset for the Trust (meaning they don't pay any fees for the car park or its maintenance).

In this case, there were car parking issues at Pallion Health Centre as it was free-to-park. Sunderland Royal Hospital is on the same site as PHC and charged for parking. Therefore, it was identified that patients and staff for Sunderland Royal would use PHC carpark. This caused issues for patients who needed to access PHC as they were unable to park their cars to attend medical appointments.

9. There was no tender procedure for this service as it was zero cost to NHSPS. This is in line with the NHSPS Procurement Policy. This was an interim solution prior to a national contract being implemented, which is now in place.
10. We confirm under section 1 of the FOIA that we do not hold this information. This is because there was no tender process carried out.
11. We confirm under section 1 of the FOIA that we do not hold this information. This is because there was no tender process carried out, therefore no award or rationale over bidders exists.
12. We confirm under section 1 of the FOIA that we do not hold this information. This is because there was no tender process carried out.
13. Parking Eye is a supplier that has been used in other NHSPS properties and was the provider at Sunderland FT hospital. The decision to appoint Parking Eye was backed and promoted by Sunderland CCG and all tenants of Pallion Health Centre.
14. Services outlined in the contract were “the installation, operation and maintenance of a System and Signage, as per the Installation document and signage plan, enforcement of the parking restrictions at car park and agreed reporting.”
15. No exemptions were stipulated in the contract. Responsibilities of Parking Eye were outlined in the contract.
16. The contract was signed in June 2019 and ended January 2021.
17. The contract ended in January 2021. NHSPS went out to tender for a national contract which was awarded to SABA. Pallion Health Centre is included in the SABA contract. The Pallion Health Centre car park went live with SABA in January 2021.

18. PCNs issued by Parking Eye for the year 2020 is as follows:

• January = 349	• February = 288	• March = 216
• April (no figures)	• May = 107	• June = 215
• July = 144	• August = 166	• September = 236
• October = 255	• November = 160	• December = 168

19. Although the contract with SABA commenced in January 2021, it was agreed that PCNs would not be issued until November 2021, in line with the NHS parking guidelines. The statistics for PCNs issued since then are as follows:

- November 2021 – 265
- December 2021 - 196
- January 2022 - 189

20. No audits were performed on the records of Parking Eye during the term of the contract.