

Request Title: Automatic Door Maintenance - 2021

FOI Reference: PSC-64273-F5G9

Date of Disclosure: 15/07/2021

Date Range: 2021

FOI Request:

1. *Who is responsible for the servicing and maintenance of your automatic doors?*
2. *How many doors are included in the service, how many times a year are they serviced?*
3. *How much do you pay?*
4. *When is the contract up for renewal and who manages it?*

Our Response:

1. Contract is managed by the NHS PS Vendor Management Team
2. There are 4500-4800 assets on contract nationally (this fluctuates every week/month) The frequency of maintenance will depend on the asset type, some are maintained twice a year and some once a year
3. We confirm we hold the information requested; however, this information is being withheld. In full pursuant to section 43(2) of the Freedom of Information Act 2000. Section 43 is a qualified exemption and requires a public interest test (see page 2)
4. Contract is up for renewal in April 2024 (as per the contract notice)

Useful Information

Link to contract notice [National Automated Doors, Gates & Barrier Maintenance -Contracts Finder](#)

Contract is a National contract covering all NHSPS regions.

Public Interest Test

Section 43(2) of the Act states information is exempt if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

In considering this exemption we have paid due regard to the guidance from the ICO which can be accessed at the following address: <https://ico.org.uk/media/for-organisations/documents/1178/commercial-interests-section-43-foia-guidance.pdf> Section 43 is a qualified exemption. This means that whilst we understand the data is commercially sensitive, we are required to assess the public interest in releasing the data and determine if it outweighs that of withholding it.

Factors in favour of release:

- There is public interest in transparency and achieving value for money by NHS Property Services.
- Release of the data would encourage scrutiny of NHS PS processes and decisions.

Factors in favour of withholding:

- If the data is released, this would compromise our position with suppliers and financial damage could affect future revenues which would have a knock-on effect to the money raised for the health economy. We maintain that it is firmly in the public interest that we engage in business relationships with our suppliers without having to release pricing information which compromises our ability to be cost effective.
- Disclosure of the data would impact our reputational and financial position in the marketplace.

Having considered the above, we are of the view that the factors in favour of maintaining the exemption outweigh the factors in favour of disclosure and therefore the balance of the public interest test is greater in maintaining the exemption available under section 43(2) of the Freedom of Information Act 2000.