

Request Title: Server hardware maintenance contracts

FOI Reference: PSC-108638-Z8R5

Date of Disclosure: 15/11/2022

Date Range: 2022

FOI Request:

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.

Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)

Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

- 1. Contract Title: Please provide me with the contract title.*
- 2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)*
- 3. Existing/Current Supplier: Please provide me with the supplier's name for each contract.*
- 4. Brand: Please state the brand of hardware or software*
- 5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.*
- 6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?*
- 7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)*
- 8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.*
- 9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)*

10. *Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.*

11. *Number of Physical Server: Please can you provide me with the number of physical servers.*

12. *Number of Virtual Servers: Please can you provide me with the number of Virtual servers*

13. *Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.*

14. *Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)*

Our Response:

Having completed enquiries within NHSPS in respect of Section 1(1)(a), NHSPS does hold information relating to your request. Under Section 1(1)(b) the below has been provided in relation to your request.

	Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.	Virtualisation Maintenance/ Support/ Licensing	Storage Area Network Maintenance/Support
1. Contract Title: Please provide me with the contract title.	1. Dell PowerEdge R360 x 2 2. Del PowerEdge R360 x 2, Disc Media Retention, Dell 1.2TB 10k SAS 2.5" 12Gbps E/C Hard Drive	None	None
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)	1. Server Hardware 2. Server hardware and internal drive	N/A	N/A
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.	1. CDW Limited 2. CDW Limited	N/A	N/A
4. Brand: Please state the brand of hardware or software	1. Dell PowerEdge 2. Dell PowerEdge	N/A	N/A
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX,	1. Windows 2. Windows	N/A	N/A

Solaris etc.) Please state the operating system used by the organisation.			
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?	1. £ 500.00 ex VAT 2. £ 500.00 ex VAT	N/A	N/A
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)	1. 1-year 2. 1-year	N/A	N/A
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.	1. 20 February 2023 2. 10 May 2023	N/A	N/A
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)	1. 20 December 2022 2. 10 March 2023	N/A	N/A
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.	Not held	N/A	N/A
11. Number of Physical Server: Please can you provide me with the number of physical servers.	1. 2 2. 2	N/A	N/A
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers	1. 0 2. 0	N/A	N/A
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.	1. Contract provides for 24/7 break/fix of hardware 2. Contract provides for 24/7 break fix of hardware	N/A	N/A
14. Contract Owner:	Section 40 – Personal information (see below)	N/A	N/A

Contact details below the level of director are not shared as company policy and by virtue of section 40(2). NHS Property Services operates a single point of contact to ensure that all business

requests are appropriately logged and responded to. Please contact our Customer Services team on 0800 085 3015 or customer.service@property.nhs.uk for further enquiries.

Section 40(2) Personal Information

Information disclosed under FOI is effectively released to the wider world or into the public domain. Consequently, in cases where the public request information related to individuals, it would be very rare for NHSPS to release such information under the terms of the FOI Act. Individuals would not expect that personal data would be disclosed in response to a request under the FOI Act that could provide and identify an individual related to the subject matter. This is an absolute exemption.

Any disclosure would breach the first data protection principle of the Data Protection Act, GDPR, which relates to fair processing, Article 5(1) requires that personal data shall be:

- a. processed lawfully, fairly and in a transparent manner in relation to individuals ('lawfulness, fairness and transparency')

We trust that the information provided is of assistance. Thank you for your interest in NHSPS.