

Request Title: Network provider contracts

FOI Reference: PSC-114006-R2G5

Date of Disclosure: 19/01/2023

Date Range: 2023

FOI Request:

If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

Our Response:

Having completed enquiries within NHSPS in respect of Section 1(1)(a), NHSPS does hold information relating to your request. Under Section 1(1)(b) the below has been provided in relation to your request:

- 1. Network Provider(s) Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three Our current network provider is Telefonica (UK) Limited.
- 2. Annual Average Spend for each Network Provider Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend. Our estimated annual is approximately £650,000 per annum excluding VAT.
- 3. Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total. We currently have Approximately 6,000 voice and data and approximately 200 data only devices.
- 4. Duration of the contract-please state if the contract also includes contract extensions for each provider. Durations of the contract is 2-years, including a possible 1-year extension.
- 5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract

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date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider) – Contract start date is 12/12/2022.

- 6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state. Contract expiry date is 20/12/2024 and if extension is awarded 20/10/2025.
- 7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract. Contract will be reviewed in 20/09/2023.
- 8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title. Our Service Operation Manager is responsible for this contract.
- 9.If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract. N/A

Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above. – N/A

Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status? – N/A

If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract? - Framework Direct Award to Telefonica UK Limited.

