

**Request Title: Connectivity and Network Services**

**FOI Reference: PSC-114970-M1C2**

**Date of Disclosure: 20/02/2023**

**Date Range: 2023**

**Request:**

*Connectivity and Network Services*

- a. Who provides your WAN and internet connectivity and the annual spend on each*
- b. Who provides your SIP trunks and what is the annual spend*
- c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend*
- d. Who provides your LAN infrastructure and what is your annual spend*
- e. Who provides your WIFI infrastructure and what is your annual spend*
- f. Please confirm the manufacturer(s) of your wired network core and edge switching?*
- g. When was your core network installed?*
- h. Has it been updated subsequently?*
- i. Who maintains your core network?*
- j. When is the contract renewal date?*
- k. Please confirm value of the initial project?*
- l. Please confirm the value of annual support/maintenance services (in £)?*

**Our Response:**

- a. Who provides your WAN and internet connectivity and the annual spend on each  
**Our WAN and Internet service provision is a composite network provided by the following organisations, the annual VAT exclusive cost is shown in brackets.**  
British Telecom (£188K)  
MLL (£296K)  
Six Degrees Technology (£59K)  
High Speed Office (£7K)
- b. Who provides your SIP trunks and what is the annual spend - **Charterhouse (£17K)**
- c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend- **Hybrid MPLS / SD-WAN – see a. above.**
- d. Who provides your LAN infrastructure and what is your annual spend - **Supported internally.**
- e. Who provides your WIFI infrastructure and what is your annual spend - **Supported internally.**
- f. Please confirm the manufacturer(s) of your wired network core and edge switching? - **CISCO, Miraki, Citrix**

g. When was your core network installed?

The core network was transferred to us following the abolishment of the Primary Care Trusts in 2013. We do not hold any information prior to that date.

h. Has it been updated subsequently? - Yes

i. Who maintains your core network? – Maintenance is done internally.

j. When is the contract renewal date? - N/A

k. Please confirm value of the initial project?- As per answer to question g, we do not hold this information.

l. Please confirm the value of annual support/maintenance services (in £) – N/A. As per answer to question i, support and maintenance is done internally.