

# NHS Property Services Green Plan 2025 - 2028

## What's the Green Plan?

The NHS Property Services Green Plan sets out our three-year strategy to help us reduce our environmental impact and progress to a net zero carbon future by 2040. Every NHS organisation is required to create a Green Plan to support NHS goals.

Our plan will help us reduce the NHS's environmental impact and create smarter, greener and more efficient healthcare facilities that enable excellent and sustainable patient care.

## What did we achieve with our last three-year Green Plan?

In 2022, we launched our first Green Plan. Highlights of our achievements over the last 3 years, delivered in partnership with customers include:



**48%** reduction in carbon emissions since 2017/18 baseline



**£47.8 million** saved on energy and utilities since 2022/23



**960** sustainability related projects completed by the NHSPS Energy and Environment team including LED lighting upgrades, BMS optimisation and Solar PV



**2 years** of Climate Financial Disclosures Reports published



**16** high risk climate adaptation pilot sites undergoing flood risk assessments

We've taken learnings and successes from the past three years to **help us shape our goals for our new Green Plan.**



At NHSPS, we are dedicated to fostering a culture of environmental responsibility. Whether you are a customer, colleague, or patient, we encourage everyone to take steps towards a greener future. Together, we can make a significant impact."

Martin Steele, CEO, NHS Property Services

# What are the goals of our new Green Plan?

Our Green Plan focuses on four key areas: Energy, Utilities and Data, Environment and Waste, each with their own goals, steps and measures. We also aim to reduce our carbon emissions by 5% each year. **To progress our Green Plan, we'll continue to embed sustainability objectives and practices with our customers and colleagues.**



## Energy

**Goal:** Achieve Net Zero Carbon by 2040.

**KPI:** We'll complete 90 decarbonisation projects over the next 3 years.

### How we get there

We'll implement a Net Zero Carbon Strategy that will deliver decarbonisation projects and enhance energy efficiency across our portfolio, with a focus on reducing the emissions at our top 100 emitting sites. We'll aim to make sure carbon emissions are a key part of estates decisions and provide funding to implement projects such as supporting zero emissions transport, installing LEDs and Building Management Services among other projects. Training our colleagues in low carbon technologies will be crucial to success.



## Environment

**Goal:** Continuously improve environmental impact and meet compliance obligations.

**KPI:** We'll complete audits at 132 of our higher risk sites.

### How we get there

We'll work to improve our environmental impact and meet compliance by embedding processes, improving climate resilience at high-risk sites, and boosting biodiversity. We'll also develop sustainable travel and buying strategies while monitoring our Scope 3 (third party) emissions for better reporting.



## Utilities and Data

**Goal:** Help NHSPS colleagues and customers use data to reduce utilities costs, carbon emissions, and environmental impact.

**KPI:** We'll set stretching targets, including doubling the amount of data our customers can access.

### How we get there

We'll work with customers to improve our carbon reporting and help NHSPS colleagues and customers use that data to reduce their utility costs, carbon emissions, and environmental impact. This includes improvements in calculating our carbon footprint, using technology for data sharing with customers, and providing analysis and reports to help stakeholders to influence and reduce environmental impact. We'll also deliver value for customers through responsible procurement and utilities management.



## Waste

**Goal:** Reach the NHS England waste segregation target of 20% incineration, 20% infectious waste and 60% offensive.

**KPI:** We'll achieve a 50% reduction in carbon emissions produced from waste management by 2026.

### How we get there

We'll continue to align our services to the NHS clinical waste strategy, and work with colleagues and customers to implement the correct waste streams by introducing the appropriate waste bags, bins, labels, and posters. This will help our customers effectively segregate their waste and help them achieve their waste targets. By increasing waste segregation, we can reduce costs and lower carbon emissions.

# How can customers help to deliver a greener NHS?

Everyone has a role to play in delivering a net zero NHS and together, we can create a greener future.

**Here's just some of the ways you can support the Green Plan:**



## Engage and feedback

Speak with **your Estates Coordinator** to share your thoughts on our Green Plan, including our priorities and targets – are you clear on what we're trying to achieve? Do you know how you can get involved?

Share your Green Plan with us so that we can discuss how we can **work together** to achieve our common sustainability goals.



## Make changes at your site

You can start **making a difference right away**.

**Simple actions** like following an end-of-day shutdown plan at your site or adding a timer to your heating can significantly reduce your energy usage and lower your bills.

Work with your colleagues and NHSPS Estates Coordinator to **agree new procedures** to reduce your carbon footprint.

Have a look at **our top tips** to reduce the environmental impact of your building.

[Read more >>](#)



## Case study



### Merseyside Health Centre cuts energy usage by 19%

#### Challenge

Our Energy and Environment team identified significant inefficiencies in the heating system at Merseyside Health Centre. The system in place had limited controls and was set to heat at all times throughout winter, even when the centre was closed, leading to a high energy wastage.

#### Solution

We installed a 7-day, programmable thermostat, which only cost £200 to control the site heating. This meant that heating times and temperatures could be aligned with operational hours, reducing wastage.

#### Impact

This simple, yet effective, change resulted in:



**19%** reduction in energy usage



**3569kg** CO2e saved annually



**£1945** cost savings per year



**2.5 months** to get the return on investment



“ The thermostat installation has significantly improved temperature regulation, creating a more consistent and comfortable environment. The back-office spaces have adapted well to the new settings, with staff reporting a satisfactory temperature. Overall, the new system has enhanced our ability to maintain a comfortable working environment.”

**Ben Doble, Practice Manager Deputy, Merseyside Health Centre**



## Want more information and support?

Visit our Green Plan webpage for more tips, FAQs and helpful resources at [www.property.nhs.uk/greenplan](http://www.property.nhs.uk/greenplan). And get in touch with our Customer Service Centre or your Estates Coordinator to discuss how we can work together.