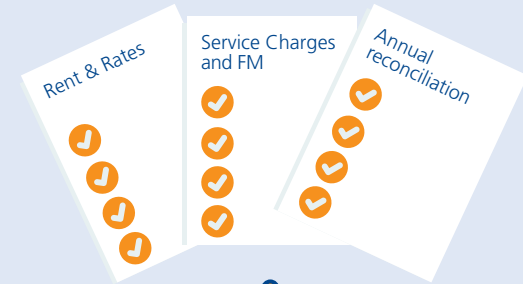
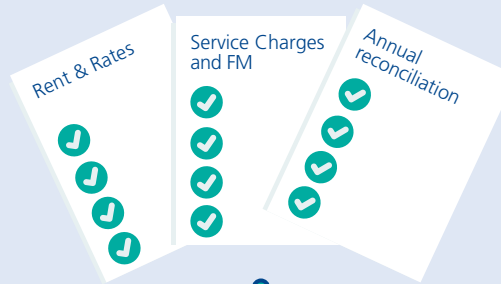


How we issue our bills



Annual Budget Schedule

Before the beginning of the financial year in April, we send our customers an Annual Budget Schedule (ABS) that lays out the rent, rates, service and facilities management charges for the year ahead.

Q1

(April-June)

In April, we send out the first bills of the financial year. Each quarter, you'll receive two separate bills: one for rent and rates and one for service charges and facilities management charges. We'll also start sending out annual reconciliation statements for the previous financial year.

Q2

(July – September)

In Q2, we'll finish sending out annual reconciliation statements for the previous financial year.

Q4

(January - March)



Q3

(October - December)

